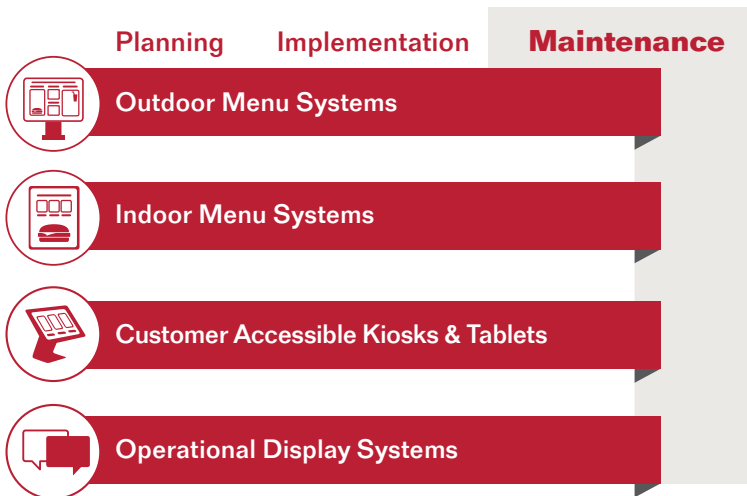




# Protect your investment in digital signage and your customer experience.

Safe-guard your investment in digital signage with customizable Digital Signage Maintenance from Bailiwick.  
**Protect: your investment - your customer experience - your operational efficiencies.**



## INDIVIDUALIZED & INTEGRATED ONGOING CARE

Bailiwick offers a solution that is customizable and extremely flexible. You choose which services best support your business.

Equipment Maintenance	Remote Monitoring	Asset Lifecycle Management
With your Bailiwick team maintaining your device performance, reaction times are better than industry average.	We proactively manage your equipment; when and if something happens, we'll be the first to know and take quick action to resolve it.	Our 93,000 total square feet of secure warehouse facilities enables us to store, stage, and ship millions of assets every year.



Bailiwick is a full-solution IT partner that provides Total Site Care to help simplify IT support and drive business results.

Include Digital Signage Maintenance as a service plan or on-demand service from the start of planning or add it to established locations.

# Maintenance Solution Built Specifically for Your Business

## CUSTOMIZED ONGOING AND ON-DEMAND CARE

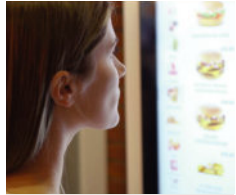
### ► Ongoing Care – Digital Maintenance Services

Keep operations running smoothly with a reliable vendor you can trust.



**Outdoor Menu Boards**

- Weather damage
- Dust buildup
- Rodent damage
- Overheating
- Screen damage
- Water infiltration



**Indoor Menu Boards**

- Screen damage
- Screen failure/fading



**Kiosks & Tablets**

- Screen failure or damage
- Component failure (pin pad/POS components)
- Media player replacements/upgrades

### Potential Issues

### Bailiwick Services

- Screen replacement
- Media player replacement
- Thermostats/fans
- IoT sensors
- Power or network fixes
- Cabling

- Screen replacement
- Media player replacement
- Network switch
- AP replacement
- Cabling

- Screen replacement
- Unit change out
- Component replacement and upgrades

### ► On-Demand Services – For Outdoor Menu Boards

We get it. Projects come up that aren't covered under maintenance.

We have on-demand options to keep your drive-thru functional.

- Enclosure replacements
- Enclosure repair/external damage
- Door latch, hinges and enclosure seals
- Repositioning or relocation
- Bollard installation/repair
- Trenching, addition of new conduit or electrical
- Speaker post installation, repair or replacement
- Drive-thru cameras
- Customer order display repair (physical damage or technology)
- Service loop detector repair/replacement
- Drive-thru canopy installation

### Total Care: End-to-end approach

Work with one IT partner for the entire project.

## 1 PLANNING

- Site Surveys
- Planning & Design
- Construction Management
- Unbiased Equipment Recommendations
- Equipment Procurement

## 2 IMPLEMENTATION

- Configuration Services
  - Kitting & Shipments
- Installation
- Construction Management & Scheduling
- Electrical & Cabling

## 3 MAINTENANCE

- Ongoing Care for ODMB, IDMB, Tablets and Kiosks
  - Equipment Maintenance
  - Remote Monitoring
  - Asset Lifecycle Management
- On-Demand Services for ODMB
  - Physical Replacement, Repairs
  - Additions and Relocations



Professionally managed technology integration with a flexible and scalable approach.

**What's your challenge?**  
800-935-8840 | [bailiwick.com](http://bailiwick.com)